

# The Social Support: A Missing Link between Safety Management Practices and Safety Behaviour of Foreign Construction Workers in Saudi Arabia

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## Abstract

Organizational injuries and accident has become a major issue in many countries especially among foreign workers in the construction sector. This paper aims to examine the safety behavior of foreign workers in the Jeddah construction industry by examining the direct relationships between safety management practices (priority of safety, safety communication, and work pressure) on safety compliance and safety participative behavior. Also, social support was tested as a moderator on these relationships. Partial Least Square Techniques 3.0 (PLS) approach was used to test the hypotheses. The finding showed that the priority of safety and safety communication predicts both safety compliance and participative behavior in this study. While the relationships between work pressure and safety compliance and participation are not significant. Results for the moderation effects of social support revealed that the relationship between safety communication and work pressure on safety participation was influenced by social support. The finding in this study provides empirical support of social support as a moderator and contributes to the role of social exchange theory and can assist construction practitioners in Saudi Arabia on how to improve construction workers safety behavior. Finally, this study discusses theoretical and practical implications, as well as recommendations for future research.

## Keywords

Safety Behaviour, Work Pressure, Social Support, Foreign Workers, Construction Industry

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## 1. Introduction

Every year, hundreds of thousands of employees are injured at work, while billions of dollars are consumed as a result of medical costs, disability payments, increased insurance premiums and decreased productivity (Occupational Safety & Health Administration, 2015; Xia, Xie, Griffin, Ye, & Yuan, 2020). For example, the financial cost of such safety-related incidents is estimated to be approximately US\$1 billion per week (Occupational Safety & Health Administration, 2015). Such occupational accidents are therefore associated with huge economic and social costs. In addition to those costs, accidents result in an increase in the time taken to complete a project (Demirkesen, 2020).

Similarly high rate of fatalities and injuries has been reported in the Middle East, where 19,000 deaths and more than 14 million work-related injuries are recorded annually (ILO, 2012). The issue of occupational safety in Saudi Arabia continues to represent a major challenge. The statistics presented by the General Organization for Social Insurance (GOSI, 2012) show that between 2004 and 2010, the number of serious injuries totalled 261,076 annually, which is equivalent to 3413.9 injuries per 100,000 employees on average. The total number of injuries that resulted in death was 2176, indicating an average rate of 28.3 deaths per 100,000 workers per annum (Liu, Yang, & Mei, 2020). A comparative study of cases of work-related injury and death worldwide using the available statistical evidence suggests that Saudi Arabia recorded the highest number of major injuries (3117) as well as 28 cases of death out of every 100,000 workers injured in 2008 (Alasamri, Chrisp, & Bowles, 2012).

Construction activities in Saudi Arabia have rapidly increased over the past twenty years and construction firms from around the world have taken part in various development projects (Al-Haadir & Panuwatwanich, 2011). According to the report on the Ninth Development Plan published by the Ministry of Economy and Planning (MEP), the annual growth rate of the construction sector is 7.2 percent, which can be compared with the growth rate of 4.7 percent reported in the previous plan, and it is expected to reach approximately 7.8 percent towards the end of 2014 (MEP, 2014). Foreign workers are vitally important to the Saudi Arabian economy due to the high volume of economic activities conducted within the country that are largely dependent on such workers (Al-Haadir & Panuwatwanich, 2011). In 2013, the Saudi Ministry of Labour and Social Development (MLSD) estimated that over eight million workers employed in the country were foreign born, with 3.6 million (45%) of them working in the construction sector (MLSD, 2013).

Numerous empirical studies have found that foreign workers face many occupational safety issues and social challenges when trying to adapt to their host countries. For example, Rautiainen (2012) noted that homesickness is a major source of stress for foreign workers, especially those who are married and living away from their families. As a result, this segment of workers requires a long

time to adapt to a new environment. Rautiainen (2012) added that if these workers continue to feel homesick and do not have the opportunity to engage in social interactions/activities.

In the safety management literature, there is a call to incorporate moderating variables to shed the light on the influence of organizational factors on safety performance (e.g., Foster & Nichols, 2015). This is crucial due to the fact that there are inconsistent results reported in the literature (Vinodkumar & Bhasi, 2010). More importantly, scholars such as Foster and Nichols (2015) asserted that the moderating role of contextual factors is understudied in the domain of safety research. Drawing on these assertions, social support was incorporated as a moderator. Social support is defined as the Social support is defined as social exchange or relationship that helps the workers with actual guidelines and assistance or with a feeling of affiliation or attachment to an individual or group that is perceived as loving or caring (Hobfoll & Stokes, 1988). Hence, the paper objective is to examine how safety management practices (Work Pressure, Priority of Safety and Safety Communication and Feedback) predict safety performance among foreign construction workers in Saudi Arabia. To further elicit a better understanding of the aforesaid relationship, social support is integrated into the model as the moderating factor.

## 2. Literature Review

### 2.1. Safety Performance

Safety compliance is defined as adhering to safety procedures and carrying out work in a safe manner (Neal et al., 2000; Shi, 2020). Borman and Motowidlo (1993) stated that safety compliance is actually related to task performance. Al-Haadir et al. (2013) explained safety compliance (task performance) to be the core safety activities that need to be carried out by individuals in order to maintain workplace safety, such as wearing personal protective equipment. Compliance with rules and regulations is one of the imperative features of safety performance. The term “safety compliance” refers to the core behavior workers need to perform to maintain workplace safety. Such behavior includes maintaining the standard of work procedures and wearing personal protective equipment (Neal & Griffin, 2006). Moreover, safety compliance serves to make people at work more aware of rules and regulations concerning safety measures and their implementation (Neal & Griffin, 2006). Similarly, Leung et al. (2015) described safety compliance as behavior aimed at meeting the minimum safety criteria, such as following safety procedures in the workplace. Neal et al. (2000) defined safety compliance as a situation in which workers comply with safety procedures and work in a safe manner. According to Inness, Turner, Barling and Stride (2010), safety compliance comprises task performance and core safety-related activities, since it is compulsory for workers to have at least minimum safety in their workplace.

Based on the above definitions, and in the context of the present study, safety

compliance is here defined as the foreign workers' compliance with onsite safety activities, including taking precautionary measures, wearing protective equipment and following the stipulated safety instructions. Compliance with safety-related rules and regulations is important for foreign workers, since it is not just their safety at stake but also the safety of their co-workers', which is a priority for construction companies. Foreign workers need to adjust themselves and behave in a safe manner in order to maintain safety standards by following safety procedures and taking all the required precautions.

Safety participation is defined as employees' voluntary behaviors that contribute to safety (Neal et al., 2000). It includes behaviors that extend beyond an employee's formal role (Jiang et al., 2010). Safety participation requires co-workers to be helped to enhance and comply with safety programmes in the workplace as well as to take the initiative and expend effort to ensure safety in the workplace (Neal et al., 2000). Safety participation is a similar concept to organisational citizenship behaviors (OCBs), which include voluntary behaviors that are favourable to the organisation (Hofmann, Morgeson, & Gerras, 2003). Safety participation is important in terms of understanding safety behavior. It comprises a variety of activities, including helping with safety-related issues, active involvement in voluntary safety activities and attending safety meetings (Broadbent, 2004; Lu & Yang, 2011; Neal & Griffin, 2006). In other words, safety participation implies that the behavior of workers does not directly influence other workers' safety, but rather educates the public about the importance of creating an environment that is conducive to safety (Neal & Griffin, 2006; Neal et al., 2000). Al-Haadir, Panuwatwanich and Stewart (2010) similarly stated that safety participation behaviors do not contribute to workplace safety directly, but instead help to promote an environment that supports safety (Neal & Griffin, 2006).

## 2.2. Safety Management Practices

During the past 50 years, greater attention has been given in safety research in comprehending how safety management practices and other similar organizational factors influence organizational safety outcomes. Hale and Hovden (1998) indeed, refer this as the third age of safety. Safety management practices can be defined as organization's procedures and policies for safeguarding the safety, health and well-being of workers in the organization (Barlow & Iverson, 2005). Vinodkumar and Bhas (2010: p. 283) defined safety management as the policies, strategies, procedures and activities implemented or followed by the management of an organization targeting safety of their employees. Even though various empirical studies (e.g., Ali, Abdullah, & Subramaniam, 2009; Mearns, Whitaker, & Flin, 2003; Vinodkumar & Bhasi, 2010; Vredenburg, 2002) have provided empirical support for the role of individual attributes, leadership style, and situational factors in improving organizational safety, theoretical model developed by Vinodkumar and Bhasi (2010) proposed that safety management practices are

deemed more crucial in explaining safety performance level in organizations. Specifically, the dimensions of safety management practices discussed in this paper comprised of Work Pressure, Priority of Safety and Safety Communication and Feedback.

### **2.2.1. Priority of Safety and Safety Behaviour**

Priority of safety is a vital factor that determines the success of the safety climate (Bosak et al., 2013). The priority of safety is defined as the degree to which workers perceive safety to be a top priority on the part of the management (Bosak et al., 2013). It has been recognised that the greater the priority assigned to safety within the organisation, the more workers are motivated to take greater ownership and accountability for safety, which induces them to behave in a safe manner (Bosak et al., 2013).

Safe working implies that employees need to slow down and take extra care (Naveh, Katz-Navon, & Stern, 2006). A high safety priority within an organisation means that safety is considered to be an important issue that must be given precedence regardless of other competing demands, for example, work speed and productivity (Fleming & Lardner, 1999). The safety priority is an important dimension of the safety climate and it is linked to employee expectations concerning the balance maintained between work pressures, time, speed and workload for a production output and related to various safety outcomes (Fleming & Lardner, 1999).

In summary, the literature on the priority of safety generally indicates a positive association between the safety priority and workers' safety behaviors (Vinodkumar & Bhasi, 2009). Therefore, it is hypothesised that:

H1a: There is a significant positive relationship between the priority of safety and safety compliance.

H1b: There is a significant positive relationship between the priority of safety and safety participation.

### **2.2.2. Safety Communication and Feedback and Safety Behaviour**

The significance of safety communication and feedback and its association with workplace safety has been recognized across several industries and countries (Hon, Chan, & Wong, 2010; Keffane & Delhomme, 2013). Safety communication and feedback is defined as the provision of information and data on the safety level of an organization to identify the degrees of risk that result in accidents in the workplace (Bentley & Haslam, 2001). Literature (for example Zohar, 1980), reported safety communication and feedback is related with organizational safety practices safety participation (Neal et al., 2000) and safety compliance (Vinodkumar & Bhasi, 2010; Berhan, 2020; Liu & Liao, 2019; Usukhbayar & Choi, 2020; Liu, Tang, Liao, & Xu, 2020; Ali, Aziz, Pham, Babalola, & Usman, 2020). Most importantly, this factor is also reported to lower the level of injuries and accidents in organizations (Ali et al., 2009). Safety communication and feedback can thus be considered as a significant construct in understanding

nurses' safety and it may serve as a leading safety indicator of accident and injuries (Hofmann & Mark, 2006).

In the safety literature, it has been acknowledged that effective safety communication and feedback between employees and management are among the main characteristics that differentiate between organizations with high injuries and accident from those with low injuries (Zohar, 1980). Vinodkumar and Bhasi (2010) opined that "regular communication about safety issues between managements, supervisors and workforce is an effective management practice to improve safety in workplace" (p. 2084). Hofmann and Morgeson (1999) listed communication as among the top 10 safety management practices, which helps to improve safety performance in the workplace. Similarly, a number of studies have also found that safety communication and feedback is positively related to safety performance (Vinodkumar & Bhasi, 2010). Taken together, it is evident that positive perceptions of safety communication and feedback are important in ensuring employees' safety compliance and participation. Therefore, we hypothesized that:

Hypothesis 2a: Safety communication and feedback is positively related to safety compliance.

Hypothesis 2b: Safety communication and feedback is positively related to safety participation.

### 2.2.3. Work Pressure and Safety Behaviour

Achieving a balance between workload, time and space is crucial if employees are to perform their work safely (Seo, 2005). Basically put, work pressure is an important dimension of the safety climate that has been reported to impact various employee safety outcomes, including unsafe behavior (Bronkhorst, 2015). Work pressure has been defined as the "degree to which employees feel under pressure to complete work, the amount of time to there is to plan and carry out work and the balance of workload" (Glendon & Stanton, 2000: p. 202). Workers who are subjected to a high level of work pressure are less likely to use personal protective equipment (Bronkhorst, 2015). Employees' psychological stress generally appreciates due to work pressure, which eventually increases the chances of employees becoming involved in workplace accidents and injuries. When employees are working under a condition of pressure or work overload, they may ignore safe precautions, rules and regulations in order to complete their work as quickly as possible (Pordanjani & Ebrahimi, 2015).

Previous studies have found work pressure to have a significant influence on safety behavior as well as occupational accidents (e.g. Pordanjani & Ebrahimi, 2015; Sadullah & Kanten, 2009). For example, Bronkhorst (2015) conducted a study on 6230 health care employees of 52 organisations and found that work pressure has a significantly negative influence on physical safety behavior. Therefore, we hypothesized that:

Hypothesis 3a: work pressure is negatively related to safety compliance.

Hypothesis 3b: work pressure is negatively related to safety participation.

### 3. Methodology

#### 3.1. Sample and Data Collection Procedure

The research methodology employed in this study was quantitative research method using questionnaires to test the conceptual model. The population in this study comprises foreign construction workers (individual workers who are at risk of workplace injuries and accidents, including electricians, iron workers, drillers, plumbers, painters, equipment operators and other relevant onsite workers). To achieve the research objective, data was collected from Al Muhaidib Construction Company which included 8738 workers as of October 2015. Al-Muhaidib Contracting Company one of the largest construction company in Saudi Arabia it was established in 1398 (H), 1977 (G) and is fully Saudi owned. The company is a subsidiary of Abdul Kadir Al-Muhaidib& Sons Group. Since its inception, Al-Muhaidib Contracting Company has been engaged in the construction of residential and commercial buildings, office buildings, hospitals, schools, sewer lines, water lines, wastewater treatment plants, water purification and desalination plants. The company is a registered contractor with Saudi Aramco, SCECO and government departments. Established as a leading turnkey construction firm of recognized capabilities and accomplishments, Al Muhaidib Contracting owes its steady growth succeeding with a multitude of Infrastructure projects conducting long term business relations at international levels. Pioneering today's competitive market, Al Muhaidib Infrastructure has broadened its horizons to an independent division anchoring its substantial investments in highly specialized equipments and unique operating systems with its steadfast commitment towards remarkable excellence optimally exceeding client expectations.

For a study population of 9000, [Krejcie and Morgan \(1970\)](#) suggested that a sample size of 368 workers would be adequate. In order to comprehend the sample size determination as suggested by [Krejcie and Morgan \(1970\)](#), a state-of-the-art technique was incorporated into this study to estimate the minimum sample size required. The G\*Power analysis was used to compute the statistical power analyses for various different statistical tests. It can also be used to compute effect sizes and display the graphical results of power analyses ([Faul, Erdfelder, Lang, & Buchner, 2007](#)). Hence, the present study distributed 368.

The questionnaires were distributed and administered personally by the researcher. The core motivation for distributing the questionnaires in this manner was to enable the researcher to explain the purpose and the benefits of the study as well as to encourage the participants to provide honest answers ([Sekaran & Bougie, 2003](#)).

#### 3.2. Data Analysis Technique

The study employed Structural Equation Modeling via Partial Least Square (PLS SEM) SmartPLS 3.2 software ([Ringle et al., 2015](#)) to compute both the measurement and structural models ([Anderson & Gerbing, 1988](#)). The rationales for us-

ing SmartPLS are because PLS path models are estimated with a small sample and with non-normal data (Haenlein & Kaplan, 2004). Further, PLS has the likelihood of providing accurate computations of moderating effect because its accounts for error (Helm, Eggert, & Garnefeld, 2010). The two-step technique as recommended by Anderson and Gerbing (1988) and suggestion of Hair et al. (2011) were used. In addition, the bootstrapping technique (5000 resample) was also used to ascertain the significance levels of the path coefficient.

### 3.3. Measures

To measure the constructs, items developed by the previous study were adopted in this study. Four items were used to measure the priority of safety from Cox and Cheyne (2000). Some examples include: “Management clearly considers the safety of foreign workers of great importance” and “I believe that safety issues are not assigned a high priority”. The internal consistency value of these items was 0.722.

Five items were to measure safety communication and feedback were adapted from Cox and Cheyne (2000). Some examples include: “Safety information is always brought to my attention by the management” and “There is good communication here about safety issues which affect me”. The internal consistency value of the items was 0.734.

Six items were adapted from Glendon and Litherland (2001) in order to measure work pressure, A five-point Likert scale that ranged from “1” or “strongly disagree” to “5” or “strongly agree” was utilised to measure the safety climate items. Some examples include: “There are enough workers to carry out the required work” and “Time schedules for completing work projects are realistic”. The internal consistency value of the items was 0.89.

The current study used social support scaled by measuring the supervisor, co-worker and family support, as recommended by Lee and Hong (2005). Some examples of the items used to measure supervisor support include: “How much does your supervisor recognise and value your job?” and “How much support do you receive from your supervisor?”. In the study by Fujiwara et al. (2003), the internal consistency of the Cronbach’s alpha value was found to be 0.87.

A total of four items were used to measure workers’ compliance. Some examples of the items include: “I use necessary safety equipment to do my job” and “I follow correct safety rules and procedures while carrying out my job”. These items were adapted from Vinodkumar and Bhasi (2010) and their internal consistency value was 0.66.

A total of four items were used to measure safety participation. Some examples of the items include: “I voluntarily carry out tasks or activities that help to improve workplace safety” and “I always point out to the management if any safety-related matters are noticed in my company”. These items were adapted from Vinodkumar and Bhasi (2010) and their internal consistency value was 0.66.

### 3.4. Translation of the Questionnaire

The original version of the questionnaire was prepared in English. As previously stated, the population of the present study is foreign workers. Accordingly, the questionnaire was translated into three main languages, namely Arabic, Urdu (Pakistan) and Hindi (Indian). The questionnaire was translated using the back-translation method to ensure that an equivalence of measures was achieved in all the languages spoken by the foreign workers (Brislin, 1970). The translation of the questionnaire was performed by the Huna Khidma Translations Agency. This agency's translation service is approved and accepted by the Saudi Arabian Government. Basically, the translation of the questionnaire involved two steps. First, a comparison between the original version of the English questionnaire and the back-translated English version of the questionnaire was performed, which suggested that no major rewording was needed for any items. Second, to ensure that the original meanings were maintained after the translation was performed, the researcher held detailed discussions with the Huna Khidma Translations Agency.

In the present study, prior to distributing the questionnaire in the pilot study phase, it was given to experts in safety who work in the safety department of the Al Muhaidib Contraction Company to check for any necessary corrections and observations. These experts verified the wording as well as the content of the questionnaire.

## 4. Results and Analysis

### 4.1. Demographic Profile of the Respondents

The demographic profile of the respondents indicates that 53.5% (n = 151) of them have a certificate or lower in terms of their education level. However, 48% of respondents have educational qualifications that differ from those listed, including specific technical qualifications for use on a construction site, for example, the Technical Programme for Construction Equipment Operators (crane operator, forklift driver, etc.). Meanwhile, 55.7% (n = 157) of respondents are aged between 21 and 30 years, which indicates that construction companies are hiring young workers despite the majority of them being only lowly qualified. This might be due to the heavy nature of the work involved in the construction. With regards to gender, all the respondents are male 100% (n = 282), which is likely due to the fact that only men are employed on constructions site in Saudi Arabia.

The results also show that the majority of respondents were from Pakistan (39.4%, n = 111), since the Pakistani workers represented the majority of foreign workers employed on the construction site. Meanwhile, only 1.4% (n = 4) of workers were from the Philippines and they thus represented the minority of foreign workers. The demographic results also show that despite the majority of respondents (67.7%, n = 191) having worked abroad for between one and five years and the majority of them (88.7%, n = 250) having also attended occupa-

tional safety training, the majority of respondents (56%, n = 158) still reported having had an occupational accident (see **Table 1**).

**Table 1.** Frequencies of demographic respondents.

Demographic attributes	Frequency	%
Education level		
Certificate or lower	151	53.5
Diploma	57	20.2
Bachelor degree	26	9.2
Others	48	17.0
Total	282	100
Gender		
Male	282	100
Female	0	0
Total	282	100
Country of origin		
India	96	34.0
Pakistan	111	39.4
Egypt	36	12.8
Yemen	24	8.5
Philippines	4	1.4
Syria	11	3.9
Total	282	100
Age		
21 - 30	157	55.7
31 - 40	98	34.8
41 - 50	25	8.9
More than 50	2	0.7
Total	282	100
Experience (in years)		
1 - 5	126	44.7
6 - 10	122	43.3
11 - 15	25	8.9
16 - 20	9	3.2
Total	282	100
Experience Working Abroad (in years)		
1 - 5	191	67.7
6 - 10	83	29.4
11 - 15	7	2.5
16 - 20	1	0.4
Total	282	100

## 4.2. Common Method Variance

To minimize the potential effect of common method variance (CMV) in our study, we used both procedural and statistical remedies as suggested by Podsakoff et al. (2003). Firstly, expert opinion was received through content validity of the items to avoid vague concepts in the questionnaire (Podsakoff et al., 2003). Similarly, we used reverse worded questions and allowed the respondent's anonymity in answering the questionnaire (Podsakoff et al., 2003). Additionally, we assured the respondents that their answers will be kept confidential and they should answer the questions as honestly as possible as there are no right or wrong answers (Podsakoff et al., 2003). Secondly, Harman's single-factor test was conducted using SPSS, un-rotated factor analysis with forty seven items of all the constructs. The finding shows that no single factor accounted for more than 50% of the variance.

## 4.3. Measurement Model Evaluation

To evaluate the measurement model in this paper, two types of validity were assessed, namely convergent validity and discriminant validity. Convergent validity is determined by examining the composite reliability, and average variance extracted (AVE) (Hair et al., 2011). As depicted in Table 1, Composite reliability (CR), Cronbach's Alpha and rho\_A of all the constructs were higher than 0.7 and average variance extracted (AVE) was above 0.5, as recommended by Hair et al. (2011) (refer to Table 2).

The HTMT ratio was examined as this criterion is regarded to be a more reliable criterion for evaluating discriminant validity than the Fornell-Larcker criterion (Henseler, Ringle, & Sarstedt, 2015). The HTMT criterion in this study shows that discriminant validity is achieved which is within the conventional yardstick of 0.85 (Henseler et al., 2015) as shown in Table 3. Therefore, both the two types of validity in this study were achieved.

**Table 2.** Reliability and average variance extracted.

Constructs	Cronbach's Alpha	rho_A	Composite Reliability	Average Variance Extracted (AVE)
Priority of Safety	0.796	0.805	0.881	0.713
Safety Communication	0.837	0.835	0.886	0.611
Safety Compliance	0.838	0.860	0.889	0.668
Safety Participation	0.808	0.809	0.874	0.635
Social Support	0.925	0.930	0.936	0.553
Work Pressure	0.815	0.846	0.869	0.573

**Table 3.** Discriminate validity Heterotrait-Monotrait ratio (HTMT).

Constructs	Priority of Safety	Safety Communication	Safety Compliance	Safety Participation	Social Support
Priority of Safety					
Safety Communication	0.595				
Safety Compliance	0.388	0.429			
Safety Participation	0.416	0.471	0.896		
Social Support	0.505	0.449	0.717	0.615	
Work Pressure	0.569	0.596	0.465	0.392	0.661

#### 4.4. Structural Model Evaluation

Since the measurement model above is achieved in term of reliability and validity, we evaluated the structural model to assess the hypothesized relationships among the variable in this study (Hair et al., 2011). Before we evaluate the hypothesized relationships among the variables, we used the recent suggestion of Henseler, Hubona and Ray (2016) and apply the standardized root mean square residual (SRMR) to evaluate the appropriateness of the model fit. SRMR value of zero indicates a perfect model fit and generally, an SRMR value less than 0.08 is suggested to achieve adequate PLS path models. In our study, the SRMR = 0.075 was observed, demonstrating an adequate model fit (Henseler et al., 2016). As presented in Figure 1 and Figure 2, we evaluated the standardized beta values and the t-values (Hair et al., 2011). The t-values were obtained using bootstrapping procedure with 5000 resamples. In addition, we also calculated the predictive relevance (Q2) of the model and the effect sizes of each predictor on the dependent variables ( $f^2$ ) (Hair et al., 2011). Additionally, in testing the relationships of the structural model, the significance level was set at  $p < 0.001$ ,  $p < 0.05$  (1-tailed) (Hair et al., 2011).

##### Structural Model Assessment Main Effect

We examined the hypothesized paths using Smart PLS 3.2 and the findings on the hypothesized direct relationships are depicted in Table 4. The results indicated that Priority of Safety ( $\beta = 0.133$ ;  $t = 2.166$ ;  $p < 0.05$ ), Safety Communication ( $\beta = 0.156$ ;  $t = 3.678$ ;  $p < 0.01$ ) and Work Pressure ( $\beta = 0.291$ ;  $t = 4.250$ ;  $p < 0.01$ ) have positive effects on safety compliance. Therefore, H1a, H2a, and H3a are supported.

The results also indicate that Priority of Safety ( $\beta = 0.155$ ;  $t = 2.141$ ;  $p < 0.05$ ), Safety Communication ( $\beta = 0.244$ ;  $t = 3.678$ ;  $p < 0.01$ ) and Work Pressure ( $\beta = 0.136$ ;  $t = 1.843$ ;  $p < 0.01$ ) have positive effects on safety participation. Therefore, H1b, H2b, and H3b are supported.

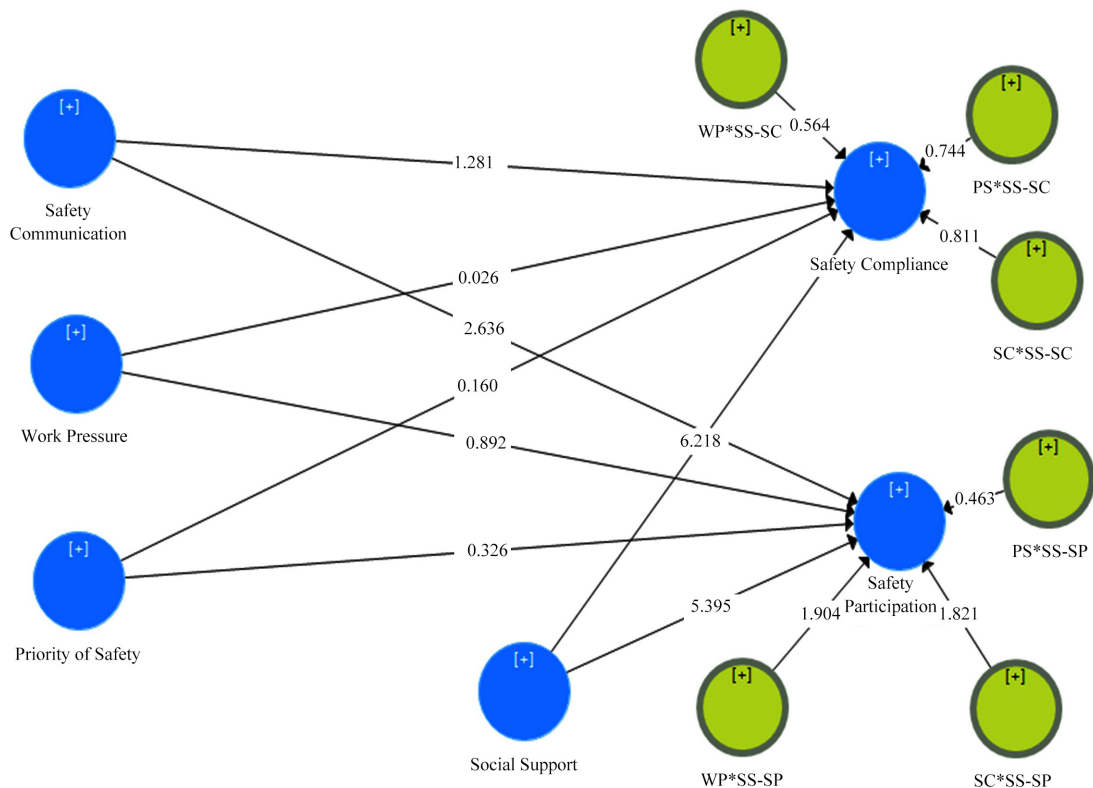
### Structural Model Assessment with Interaction Effect

With regard to the moderating effects of social support, the study applied product-indicator approach to create the interactions which was calculated in SmartPLS 3.2 (Hair et al., 2011) as presented in Figure 1 the results found the moderating effect of social support on the relationship between safety communication and safety participation. To aid the interpretation of the moderating effects, we plotted simple slope in Figure 2. It can be seen from Figure 2 that workers of different level of social support did not differ much in safety participation under conditions of low work pressure, but differences were noted under conditions of high work pressure (Figure 3).

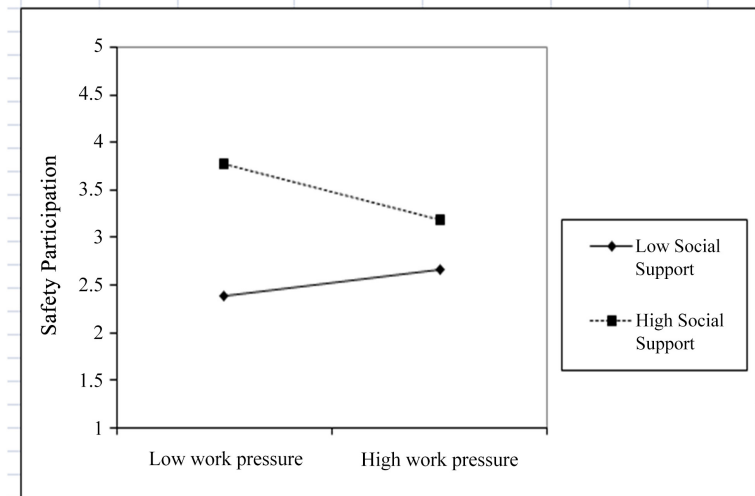
**Table 4.** Direct relationships.

Relationships	Beta Value	T Value	P Values	Decision
Priority of Safety -> Safety Compliance	0.133	2.166	0.015*	Supported
Priority of Safety -> Safety Participation	0.155	2.141	0.016*	Supported
Safety Communication -> Safety Compliance	0.156	2.645	0.004**	Supported
Safety Communication -> Safety Participation	0.244	3.678	0.000**	Supported
Work Pressure -> Safety Compliance	0.291	4.250	0.000	Not-Supported
Work Pressure -> Safety Participation	0.136	1.843	0.033	Not-Supported

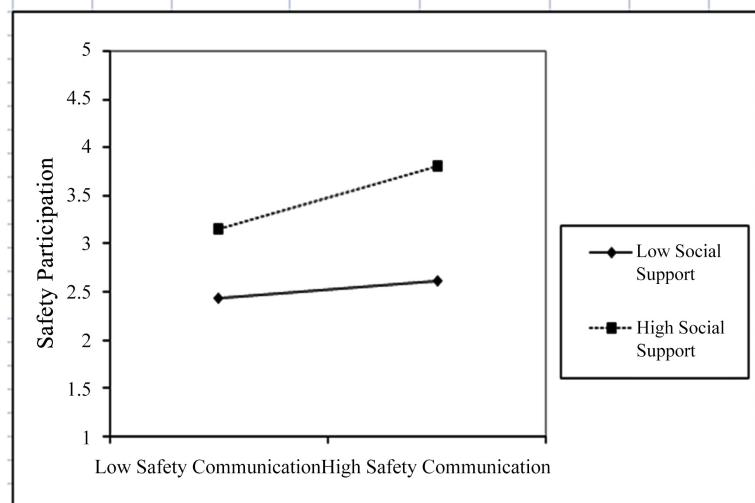
Note: \*\*Significant at 0.01 (1-tailed), \*Significant at 0.05 (1-tailed).



**Figure 1.** Structural model.



**Figure 2.** Interaction effect of work pressure and social support on Safety participation.



**Figure 3.** Interaction effect of safety communication and social support on Safety participation.

## 5. Discussion

The findings of this study demonstrated significant relationship between the priority given to safety and construction workers' safety-related behavior (safety compliance and safety participation). The finding from this study is consistent with the previous studies (e.g., Hong, 2015; Rundmo & Moen, 2007). For example, Katz-Navon et al. (2005) found significant effect on direct relation between safety priority and safety performance. Zohar and Erev (2007) stated that an organisation that makes safety procedures contingent on production pressures will affect workers' perception of the actual priority assigned to safety, which will consequently affect their safety-related behavior.

The findings of this study demonstrated a significant positive relationship

between safety-related communication and construction foreign workers safety participation. In other words, if management communicates safety to the foreign workers, the workers will exchange in participation in safety activities. The finding from this study is consistent with the previous studies (e.g., [Arboleda et al., 2003](#); [Bentley & Haslam, 2001](#); [Conchie et al., 2011](#); [Vredenburg, 2002](#)). For example, [Cigularov et al. \(2010\)](#) conducted a study of the construction industry in the US, and found that there is a significant positive relationship between safety communication and safety participation. Such a significant relationship between safety communication and safety participation could be attributed to a high level of communication between management and workers ([Hardison et al., 2014](#)). [Fleming and Lardner \(1999\)](#) argued that the quality and frequency of safety-related communication between managers and employees is likely to influence the safety behavior of construction workers. In the context of this study, the management of the Al Muhaidib construction company assigns a specialist safety team to each construction project in order to closely communicate with foreign workers and encourage them to participate in the company's safety programme.

This study hypothesised that there exists a significant negative relationship between work pressure and construction foreign workers' safety behavior (safety compliance and safety participation). Such a hypothesis was not in fact supported by the findings of this study, which instead demonstrated a non-significant relationship between work-related pressure and construction foreign workers' safety behavior (see [Table 4](#)). The finding from this study is consistent with the previous studies (e.g., [Ghasemi et al., 2017](#); [Mohamed, 2002](#)). For example, [Mohamed \(2002\)](#) investigated the association between ten dimensions of safety climate and safety performance and that between safety climate and safety behavior in 19 construction sites in the South Queensland, Australia and found that work pressure is not directly significant with the safety behavior. The author claimed that non-significant relationship could be due to the psychological aspects of working under pressure and perceiving the conflicting safety and production requirements. The possible reason for the non-significant relationship between work pressure and safety behavior identified in this study may be attributed to the fact that "working under pressure is the norm in the construction industry" ([Mohamed, 2002: p. 381](#)).

As hypothesised in this study, with regards to the potential moderating effect of social support, the results reveal that social support significantly moderated the relationships between 1) work pressure and safety compliance, 2) safety communication and safety participation. The findings of this study are therefore consistent with the conclusions of previous studies that found social support to serve as a moderator (e.g., [Jamal, 2013](#); [Martz et al., 2010](#); [Wickramasinghe, 2012](#)). For example, [Abualrub, Omari, Al Rub and Fawzi \(2009\)](#) investigated the role of social support from co-workers and supervisors on the stress satisfaction relationship. Their findings indicated that there were moderating influences of

social support role from both co-workers and supervisors on the stress-satisfaction relationship. Workers with high level of social support interaction were more satisfied with their works than workers with less support.

The finding that social support moderates the relationship between work pressure and safety behavior safety participation, as well as the relationship between safety communication and safety participation, could be attributed to the fact that these factors are highly likely to be influenced by a worker's daily interactions with supervisors, co-workers and family, thereby reducing work-related pressure and increasing communication (Hsu, Lee, Wu, & Takano, 2010; Lingard, Cooke, & Blismas, 2009). Consequently, social support facilitates safety communication and reduces work-related pressure, which is of key importance to predicting construction workers' safety behavior (Wedgeworth, LaRocca, Chaplin, & Scogin, 2016).

### 5.1. Theoretical and Practical Implications

This study specifically investigated construction workers' safety-related behavior by using organizational safety practices as the antecedents and social support as a moderator in the Saudi construction industry. The study contributes theoretically to the existing safety literature by addressing an important research gap that has not previously been investigated by studies concerning safety. First, this study has contributed significantly to the literature by introducing the role of social support as a moderating variable in the relationship between safety practices and foreign construction workers' safety behavior in Saudi Arabia. This model provides additional areas of study to safety researchers regarding the importance of social support in enhancing safety-related behavior. The research findings have provided new avenues for the safety literature by offering new information on the role of social support in this context. In this regard, social support is proved to be helpful to foreign workers because it has the ability to facilitate the foreign workers' safety behavior through social interactions.

This study has important practical implications for construction companies in Saudi Arabia because the results have significant implications for the field of construction safety, particularly in terms of enhancing foreign construction workers' safety related behaviors.

Since safety communication was empirically shown to predict workers' level of safety participation in this study, the management of the Al Muhaidib Company could improve foreign construction workers' level of safety participation through properly communicating safety practices to the workers. For example, always informing the workers about current safety concerns and issues on the construction site, as well as operating an open door policy regarding safety issues relevant to the company.

Finally, since social support was found to be an important moderator of the relationships between different facets of safety practices, as well as being a critical element in the promotion of foreign construction workers' safety behavior, it

is recommended that the Al Muhaidib Company encourages supervisor support for foreign construction workers. For instance, the supervisors could assist the foreign construction workers when they are facing difficulties. Further, the supervisors could be encouraged to cooperate with the foreign construction workers in solving any such difficulties.

## 5.2. Limitation and Recommendations for Future Research

The present study has succeeded in providing various insights into the importance of safety practices, social support and safety behavior. Nevertheless, the study was subject to several notable limitations. Firstly, the study only focused on one company which is Al Muhaidib Construction Company it may therefore be difficult to generalise the findings to other construction companies in Saudi Arabia because the sampled workers came from a single construction company.

Secondly, in this study, the construction workers' safety-related behavior was measured using self-report measures that may be affected by social desirability bias (Grimm, 2010). There exists a possibility that the workers may have over-reported their behavior. However, in order to reduce the possibility of social desirability bias in this study, the researcher informed the respondents that their answers would be kept confidential and used solely for academic purposes. Therefore, the results should be used with caution.

## 6. Conclusion

Numerous literature gaps can be seen in the safety literature in terms of the relationships between organisational safety practices and safety behavior due to inconsistencies in prior findings (Christian, Bradley, Wallace, & Burke, 2009; Zohar, 1980). Therefore, social support was introduced in this study because it had not been considered by earlier researchers. The present study contributed to the safety literature by responding to all the identified research objectives.

## Conflicts of Interest

The author declares no conflicts of interest regarding the publication of this paper.

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