

# AI and Accounting Ethics: Navigating Ethical Challenges in Algorithmic Decision-Making\*

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## Abstract

The increasing integration of Artificial Intelligence (AI) into accounting has significantly impacted various industries, improving the efficiency, effectiveness, and accuracy of data processing and reporting. However, this technological revolution also presents significant ethical challenges. This paper explores the growing role of AI in accounting, the ethical dilemmas it creates, and strategies for addressing these challenges. Key concerns include the integrity, transparency, and trustworthiness of AI-generated outputs, as well as the potential for unchecked errors to have detrimental consequences. The paper also addresses fears of job displacement, highlighting the need for accountants to reskill and focus on higher-level tasks like strategic analysis and advisory services. To address these issues, a conceptual framework is proposed to guide the ethical deployment of AI in accounting. This framework emphasizes the importance of core principles such as transparency, accountability, fairness, and data privacy. It also recommends strategies like establishing ethical governance structures, ensuring regulatory compliance, and fostering continuous monitoring and human-AI collaboration. By adhering to these principles, the accounting profession can harness the benefits of AI while upholding ethical standards and maintaining public trust.

## Keywords

Algorithmic Bias, Artificial Intelligence (AI), Accounting (Financial Reporting and Auditing), Ethics, AI Integration, Ethical Challenges

## 1. Background of the Study

### 1.1. Introduction to AI in Accounting

Artificial Intelligence (AI) has significantly transformed industries worldwide, in-

*\*“Science has taken humanity one step closer to the future as artificial intelligence starts to integrate into more areas of everyday life and robots get ever more life-like.” (BBC News, 2024a)*

cluding accountancy, where it enhances efficiency, accuracy, and reporting. While this revolution is welcomed, many accountants view it as a threat to job security, leading to defensive responses within the profession (Värzaru, 2022). However, survival concerns should not overshadow core issues AI raises in financial reporting and auditing, particularly integrity, transparency, and trustworthiness of outputs. Errors in unchecked AI-generated results can cause serious consequences for companies (Nigerian Communications Commission, 2024), and public ignorance that “AI is always right” compounds the risks (Karbon, 2024). The challenge is how the profession can safeguard trust amidst unavoidable rapid technological adoption.

Despite these concerns, AI offers substantial benefits, especially automation of repetitive tasks such as data capture, invoicing, and routine auditing. Brynjolfsson and McAfee (2014) argue that while the 20th century was shaped by globalization, the 21st is marked by transformational technological change, reshaping firms and economies. As machines handle routine work, accountants can focus on higher-level activities like analyzing AI outputs and providing strategic insights, thereby improving efficiency, decision-making, and cost management.

This paper examines AI’s role in accounting, its ethical dilemmas, and strategies for integrating AI responsibly, while addressing key questions on ethics, trust, and professional adaptation.

## 1.2. AI Applications in Accounting

AI has revolutionized accountancy through enhanced accuracy, efficiency, and automation. AI refers to systems capable of performing tasks requiring human intelligence, such as reasoning, learning, and adapting (Dongre et al., 2021: p. 226). Since its origins in the 1950s, AI has evolved into approaches like machine learning (ML), Natural Language Processing (NLP), deep learning, robotics, automated decision-making, and computer vision. Thus far, algorithmic decision-making simply looks at how such AI programs are developed in order to support or even make decisions that would ordinarily be made by human beings, with minimal or no errors.

In accounting, AI improves both routine and complex processes, notably data entry, record-keeping, invoice processing, and auditing (Brynjolfsson & McAfee, 2014). Key applications include:

- 1) Data entry and record keeping: Using technologies like Optical Character Recognition (OCR), AI extracts, classifies, and inputs data such as invoices or bank statements (Nigerian Communications Commission, 2024).
- 2) Payments processing: With predefined rules, AI validates and approves payments, reducing fraud, eliminating redundancy, and integrating with ERP systems for more accurate data (Nigerian Communications Commission, 2024).
- 3) Auditing: AI rapidly reviews financial records and assesses risk management structures, narrowing audit risk and lowering audit costs (Munoko et al., 2020).
- 4) Fraud detection: By monitoring transactions in real time and learning his-

torical patterns, AI predicts and prevents fraud, safeguarding data integrity (Brynjolfs-son & McAfee, 2014).

5) Advisory services: AI analyzes large datasets with precision, providing insights to inform decision-making.

6) Tax compliance: Automated tax computations, assessments, and return filing reduce errors and ensure compliance (Nigerian Communications Commission, 2024).

AI's algorithms can analyze vast datasets, detect anomalies, and enhance timely reporting, improving decision-making across the financial reporting and auditing chain. Yet, ethical vigilance is essential because errors, whether from deployment, misuse, or technical flaws, may compromise the Confidentiality, Integrity, and Availability (CIA) of financial data. Accountants must therefore balance enthusiasm for AI's benefits with ethical responsibility to preserve public trust. While AI's potential is massive, ethical concerns remain. These include fears of job loss requiring costly reskilling, overreliance on machine outputs, and the challenge of maintaining professional integrity. As Boulianne et al. (2023) note, accountants must ensure AI use aligns with ethical values, reinforcing oversight to sustain trust in the profession.

### 1.3. Problem Statement

The rapid adoption of AI in accounting creates significant ethical dilemmas for the accountancy profession, such as the integrity, transparency, and trustworthiness of algorithmic outputs; algorithmic bias and unchecked errors; excessive reliance on automation that undermines professional judgment and skepticism; and job displacement. The effective management of these interconnected ethical challenges remains insufficiently examined, thereby necessitating systematic academic inquiry.

### 1.4. Study Objectives

- i) To explore the growing role of AI integration into accounting activities.
- ii) To examine the ethical dilemmas created by the integration of AI in Accounting.
- iii) To present and recommend strategies for addressing ethical challenges in AI integration.

From these objectives, the following questions guided the study:

- i) How does AI transform accounting activities, and what are the implications of this transformation to the accountancy profession?
- ii) What ethical dilemmas arise from the integration of AI in accounting, and how can these challenges be effectively addressed?

### 1.5. Rationale

Accordingly, this study is justified by:

- i) The need to identify, map, and explore specific ethical dilemmas created by

AI's use in accounting.

ii) The lack of a clear path to safeguard public trust and ensure the integrity, transparency, and trustworthiness of AI outputs.

iii) The absence of a conceptual framework to guide the responsible deployment of AI, emphasizing principles like transparency, accountability, and fairness.

iv) The need for strategies to address key risks: algorithmic bias, the dangers of unchecked errors, and over-reliance on automation.

v) The need to provide guidance for accountants on reskilling to focus on higher-level tasks and overcome fears of job displacement.

## 2. Methodology

This study adopts a systematic review approach with an integration of content analysis and case studies, and conceptualizes an overall framework for adopting AI within accountancy ethically. The study's reliance on secondary data justifies the in-depth systematic review of existing academic, professional, and regulatory literature to ensure the credibility and depth of the collected and analyzed data.

This includes:

i) Detailed review and examination of existing literature and content on ethical challenges of AI integration in accounting and related fields, such as audit, and evaluation of the effect of emergent AI regulations, such as the EU AI Act, 2024, in enforcing ethical compliance. This led to the extraction of key themes such as Algorithmic Bias, Transparency, Integrity, Sustainability, Accountability, and Ethical Compliance, which are critical for understanding AI and related limitations to its ethical integration in accounting. This information was obtained from peer-reviewed journals such as the *Journal of Accounting and Financial Management*, *Journal of Financial Ethics*, *Journal of Business Ethics*, and *Artificial Intelligence* (journal), and from databases such as Scopus, Web of Science, SpringerLink, Emerald Insight, Wiley Online Library, and IGI Global. Only articles and literature related to AI and accounting ethics integration were reviewed, eliminating others. Information was also obtained from books (often from Google Scholar, WorldCat, University Library catalogues such as Wiley on line library); trade magazines like the *Accounting today*; and professional and industry reports from Deloitte (Deloitte, 2021), ifac.org (IFAC, 2022), kpmg.com (KPMG, 2022); and News and media articles from BBC, Reuters, the Guardian and business insider Africa.

ii) Case studies were analyzed to not only provide practical insights into the real-world ethical dilemmas in the integration and use of AI, but also the success stories of those entities that have successfully embedded ethical practices in AI development and lessons learnt. The cases provided were selected purposefully because they contained information on AI systems application in accounting or auditing, and their inputs, processes, and outputs had direct effects on professional judgment, decision making, compliance, and/or data governance. Successful integration meant that AI implementation in accounting led to improved efficiency, accuracy, risk assessment, and/or decision-support capabilities with clear

integration of ethical safeguards that limited ethical breaches, compliance-related sanctions, and systemic bias failures. The cases with ethical issues are those that relied on AI systems but produced biased, discriminatory, and misleading outcomes, compromised professional judgment, suffered high compliance costs as a result of interventions from regulatory bodies, and demonstrated governance gaps or inadequacies.

iii) Finally, based on the results of the literature review and case study analysis, a conceptual framework was developed to provide a structured approach for ethical AI integration in accounting. This involved analysis and presentation of ethical design principles such as transparency, fairness, and accountability; recommendation of governance mechanisms and structure to guide policy makers, regulators, and professionals to ensure compliance with Industry standards, and provision of mitigation measures to prevent the ethical biases created by AI.

The methodology is summarised in **Table 1**:

**Table 1.** Summary of methodology.

Component	Description
<b>Research Design</b>	This study adopts a systematic review approach, integrating literature analysis, case study evaluation, and conceptual framework development.
<b>Data Collection</b>	20 secondary data sources, such as peer-reviewed journals, professional reports, regulatory documents, and case studies, were reviewed and analyzed.
<b>Approach</b>	A qualitative, multidisciplinary approach utilizing systematic literature review, case studies, and regulatory content analysis was conducted.
<b>Analysis Focus</b>	<p>Focus was placed on identifying ethical challenges, evaluating case studies, and proposing a conceptual framework to guide the ethical integration of AI into accounting practices. A qualitative thematic analysis was employed to identify patterns and emerging themes across literature, regulatory documents, and case studies. The following steps were followed:</p> <ol style="list-style-type: none"> <li>1) Data Extraction &amp; Categorization: relevant content identification, categorization of themes like “Core ethical principles and frameworks, AI ethical Governance, Ethical Challenges”; which aided in analysis of recurring patterns.</li> <li>2) Comparative Analysis: Failures and successes in the integration of AI systems were conducted through comparing lessons in existing Case studies.</li> <li>3) Conceptual Framework Formulation: The study findings and relevant literature formed the foundation for developing the Conceptual Framework that provides guidance to developers and users of AI systems to safeguard and uphold ethical systems development and integration.</li> </ol>
<b>Data Credibility</b>	Used peer-reviewed sources, industry standards, and regulatory documents to validate findings and maintain objectivity.

Source: Author-generated.

### 3. Findings and Discussion of Ethical Challenges of AI to Accounting

Artificial Intelligence (AI) has brought remarkable benefits to accounting, including enhanced accuracy, fraud detection, and efficiency. However, its integration has also raised ethical concerns central to safeguarding public trust in the profes-

sion. Accountants, bound by their responsibility to act in the public interest, must ensure that AI systems uphold ethical principles. The discussion below synthesizes findings from scholarly research, professional reports, and real-world cases, focusing on key ethical challenges.

### 3.1. Algorithmic Bias and Fairness

Algorithmic bias and fairness are closely related but conceptually different ethical concerns in AI-enabled accounting systems. Algorithmic bias refers to distortions in outputs caused by biased training data, while fairness concerns whether AI-generated outcomes are without unjustified discriminations or biases. AI outputs often reflect biases inherent in training data, resulting in discriminatory or misleading outcomes (Karbon, 2024). Unfair algorithms that discriminate based on gender, race, or age pose ethical and legal risks. For example, generative AI can produce confident but false responses, termed “hallucinations.” Biases, whether intentional or inadvertent, compromise the credibility of financial reporting.

Ensuring fairness requires bias-free training data and continuous testing for data integrity. As Dastin (2018) emphasizes, AI systems should undergo rigorous bias testing before integration into sensitive domains. Collaboration between developers and accountants is crucial to embed anti-bias safeguards and ensure continuous monitoring. Similarly, regular monitoring and evaluation are essential to eliminate distortions and uphold equitable outcomes in reporting. Importantly, professional judgment must not be outsourced entirely to machines, but rather, accountants should review outputs to eliminate distortions that threaten institutional integrity.

### 3.2. Data Privacy and Security

Confidentiality is a cornerstone of accounting ethics. AI’s reliance on sensitive data exposes firms to heightened risks of breaches, including phishing and “man-in-the-middle” attacks. Strong encryption, access controls, and anonymization are necessary safeguards. Compliance with data protection laws such as the GDPR (EU), POPIA (South Africa), HIPAA (US), and Uganda’s Data Protection and Privacy Act (2019) is essential. Some people stress incorporating privacy-enhancing technologies like differential privacy in AI tools. Accountants thus carry a civic duty to verify that AI systems prioritize secure handling and lawful processing of data.

### 3.3. Accountability and Fair Presentation

AI cannot absolve accountants of responsibility. The profession remains accountable for ensuring that AI-generated results are accurate, transparent, and explainable (Herath & Herath, 2024). Delegating decision-making to systems with opaque processes risks undermining accountability (Nigerian Communications Commission, 2024). Professionals must establish clear accountability frameworks to clarify ownership of AI outputs. Errors or unethical outcomes remain the responsibility

of accountants and systems developers, who must ensure outputs align with ethical and regulatory standards and that the information presented is free of error.

### **3.4. Over-Reliance on AI**

While AI excels at automation, it lacks the moral reasoning and critical judgment inherent to human accountants (Bansal, 2024). Over-reliance risks diminishing professional skepticism and oversight. Some underscore that AI should remain a supportive tool rather than a substitute for human judgment, especially in contexts requiring ethical evaluation. Maintaining active human involvement prevents errors and fraud from slipping through unchecked.

### **3.5. Integrity and Transparency in Financial Reporting**

Integrity is non-negotiable in accounting, and accountants must oversee AI applications to ensure transparency, accuracy, and auditable processes. Whereas AI integration has improved reporting efficiency, risks remain when outputs lack explainability. Compliance with IFRS and GAAP requires accountants to exercise skepticism and validate AI results, thereby building trust in financial systems. Transparency would enable easy detection of errors and ensure that AI-assisted decisions can withstand regulatory scrutiny (Tagamolila, 2023). This is possible if accounting functions adopt checklists before relying on AI outputs, such as

- i) decision Logs for all AI-generated decisions or recommendations;
- ii) data flows to track the origin, transformation, and flow used by AI models;
- iii) validation Tests to check AI outputs against set benchmarks;
- iv) documentation of model design, assumptions, algorithms, training data, and updates made;
- v) human oversight to ensure proper review and approval of outputs by qualified accountants before integration into financial reporting. These checks will ensure that AI outputs are interpretable, verifiable, and auditable, reinforcing integrity and trust in financial reporting processes.

### **3.6. Regulation and Compliance Challenges**

AI evolves at a faster pace than regulatory frameworks, creating gaps in oversight. Adeyelu et al. (2024) note that rapid adoption outpaces updates to professional standards. Regulators must therefore continuously revise guidelines, while accountants must scrutinize AI-generated outputs to confirm compliance with ethical and professional codes.

### **3.7. Impact on the Workforce**

AI disrupts the workforce by automating routine tasks, generating fears of job loss (Värzaru, 2022). However, it also opens opportunities for accountants to focus on high-value roles such as financial analysis and advisory services. Embracing continuous learning in AI, data analytics, and emerging technologies ensures professionals remain relevant. Upskilling not only safeguards careers but also enhances organizational competitiveness.

### 3.8. Fraud and Error Detection

AI strengthens fraud detection by processing vast datasets and identifying anomalies. However, false positives and negatives remain risks, demanding professional oversight. Some people recommend real-time monitoring and regular audits of AI tools to minimize errors and ensure reliability. Accountants must maintain vigilance to preserve the credibility of financial and audit reports.

### 3.9. Sustainability

Sustainability is increasingly tied to the development of ethical systems. Some scholars emphasize that AI integration should align with environmental and social expectations. Accountants are responsible for ensuring that AI systems track and report sustainability-related practices accurately, reinforcing equity and compliance with global sustainability standards.

### 3.10. Informed Consent in Data Collection

Client data confidentiality demands informed consent for its use in AI systems. Institutions must adopt clear consent mechanisms to enhance trust and comply with privacy laws. Some articles stress the importance of transparent disclosures in consent forms, clarifying how AI processes data. This strengthens accountability and safeguards privacy.

### 3.11. Ethical Implications of AI in Taxation

AI is increasingly used in tax compliance, offering efficiency in managing complex global transactions. However, risks of inaccurate or unfair assessments persist. Some scholars highlight the need for regular evaluation of AI tax tools to ensure fairness, accuracy, and compliance with ethical standards.

### 3.12. Summary

The integration of AI in accounting not only presents immense opportunities but also significant ethical dilemmas. Whereas it provides advances in fraud detection, efficiency, quality, and sustainable reporting, it's also susceptible to risks of bias, privacy violations, false data, and accountability gaps. Accordingly, the profession's future depends not only on embracing AI's transformative potential but also ensuring ethical vigilance, fairness, and transparency at every stage of adoption and integration. Accountants, therefore, have a civic duty to protect public trust by ensuring that AI complements rather than compromises professional judgment. This could be achieved through building robust governance frameworks, continuous oversight, proactive regulation, and continuous upskilling.

## 4. Case Studies of Ethical Issues in AI Systems

Identifying cases where AI in accounting leads to ethical issues is challenging, as such incidents are rare and often underreported. However, several examples illustrate both successful integration and ethical challenges.

## **4.1. Cases of Successful Integration of AI in Accountancy**

### **4.1.1. KPMG's Ethical AI**

KPMG emphasizes data ownership, management, and ethical deployment of AI tools. Through comprehensive training, the firm ensures operational efficiency while upholding client trust and reputation (Thompson, 2024).

### **4.1.2. Intuit's AI-Driven Financial Solutions**

Intuit uses AI to deliver personalized financial solutions while prioritizing transparency and ethical standards. Its approach simplifies tax codes, strengthens customer trust, and enhances satisfaction (Patel, 2024).

### **4.1.3. Other Financial Services Applications**

Institutions increasingly adopt AI to automate tasks, improve analysis, and enhance decision-making. They mitigate risks through strong data governance, risk assessments, and accountability measures. Notable investments include PwC's US\$1bn in generative AI and KPMG's collaboration with Microsoft. Applications cover automation of finance tasks, forecasting, risk assessments, and tax planning, boosting efficiency and decision quality.

## **4.2. Cases of Ethical Issues in AI Integration**

### **4.2.1. Fujitsu Post Office Horizon Scandal**

Between 1999 and 2015, over 900 UK postal workers were wrongly prosecuted for theft due to errors in Horizon software. This miscarriage of justice underscores the need for transparency, accountability, and human oversight in AI-based accounting (BBC News, 2024b).

### **4.2.2. Amazon's AI Recruiting Tool**

Amazon developed a resume-screening AI in 2014, but it was scrapped in 2015 after showing bias against women by rating male candidates higher. The case illustrates the risks of biased training data and highlights the need for continuous monitoring and ethical safeguards (Dastin, 2018).

### **4.2.3. Predictive Policing Algorithms**

Tools such as "PredPol" disproportionately target Black communities, reinforcing racial biases. Data shows Black individuals are significantly more likely to be arrested without cause (Heaven, 2020). The case highlights the dangers of relying on biased historical data and calls for inclusive datasets, regular audits, and fairness checks.

### **4.2.4. Volkswagen Emissions Scandal**

In 2015, VW was exposed for installing software that manipulated emissions tests. The scandal, costing the firm over \$4.3bn in fines, illustrates how AI tools can be exploited to deceive regulators. It emphasizes the need for robust auditing frameworks and integrity in AI use (Topham et al., 2015).

Overall, these cases demonstrate that while AI offers efficiency and improved decision-making in accountancy, ethical risks persist. Ensuring unbiased data, al-

gorithm audits, transparency, and compliance with ethical standards is essential for trustworthy AI integration.

## 5. Conceptual Framework

The findings and case studies show that AI integration in accountancy offers great potential for improving efficiency, accuracy, and decision-making. However, these benefits must be balanced with the ethical principles of integrity, fairness, accountability, and transparency. This conceptual framework proposes strategies to guide responsible AI use in accounting, ensuring alignment with the profession's ethical standards.

The framework is structured in two sections.

### 5.1. Core AI Ethical Integration Principles

These provide broad guidelines for institutions deploying AI in accounting. They emphasize strong governance and oversight structures, adherence to legal and industry standards, continuous monitoring and evaluation, active stakeholder engagement, and robust Human-AI collaboration to preserve human judgment.

### 5.2. Specific AI Ethical Design and Integration Principles

These outline detailed strategies for embedding ethical safeguards into AI systems applied in accounting. The framework is presented in **Table 2**.

Overall, this framework ensures AI strengthens, rather than undermines, ethical values in accountancy. By embedding transparency, accountability, fairness, and sustainability, AI adoption can enhance trust and professional integrity while safeguarding public confidence.

## 6. Implications

The implications of the prior discussions are:

- i) Continuous professional development is needed to enhance accountants' AI literacy and strengthen ethical oversight in system design, deployment, and reporting.
- ii) Upskilling and reskilling will reduce reliance on repetitive tasks and shift accountants to higher-value roles such as advisory and strategic planning.
- iii) Organizations must establish AI ethics policies, supported by staff training and monitoring, to ensure credible and responsible reporting.
- iv) Policymakers and professional bodies should regularly update standards to include AI-specific ethical considerations.
- v) Accounting education and research should integrate AI ethics to prepare future professionals for technological shifts.
- vi) Collaboration between accounting bodies and AI developers is vital to ensure quality data and reliable outputs.
- vii) Human-AI collaboration must be fostered to enhance professional judgment while retaining accountability.
- viii) Strong cybersecurity and adherence to privacy regulations are essential to

safeguard client data and avoid costly breaches.

**Table 2.** Conceptual framework for integration of AI in accountancy.

Component	Ethical Design		
<b>CORE AI ETHICAL INTEGRATION PRINCIPLES</b>			
<b>Ethical AI Governance</b>	Establish governance and oversight structures to ensure ethical AI use in accounting.		
<b>AI Regulation and Compliance</b>	Ensure compliance with legal and industry standards; adopt best practices where regulations are lacking.		
<b>Stakeholder Engagement and Collaboration</b>	Engage stakeholders in AI design and deployment; approve and diversify training data.		
<b>Continuous Monitoring and Evaluation</b>	Regularly assess AI systems' ethical performance.		
<b>Human-AI Collaboration and Decision Support</b>	Use AI to support, not replace, human judgment.		
<b>SPECIFIC AI ETHICAL DESIGN AND INTEGRATION PRINCIPLES</b>			
Component	Ethical Design	Objective	Strategies
<b>Transparency</b>	Systems must be explainable and open.	Ensure accountable decision-making.	Use explainable AI, disclose algorithms, maintain decision and issues logs, data lineage, validation tests, model documentation, and communicate usage.
<b>Accountability</b>	Humans retain responsibility for AI outcomes.	Preserve oversight.	Define oversight roles, ethics policies, and training.
<b>Fairness and Equity</b>	Avoid bias and discrimination.	Promote equitable outcomes.	Audit algorithms, update systems, align with frameworks.
<b>Confidentiality &amp; Privacy</b>	Protect sensitive data.	Safeguard privacy.	Apply encryption, follow GDPR, and global standards.
<b>Integrity</b>	Ensure data reliability.	Maintain financial accuracy.	Test reliability, detect fraud, and audit independently.
<b>Sustainability</b>	Consider long-term impacts.	Minimize harm.	Use energy-efficient algorithms, and assess social impacts.

Source: Author-generated.

## 7. Conclusion

The integration of AI into accounting holds immense promise for enhancing efficiency, accuracy, and strategic decision-making. However, these opportunities come with significant ethical challenges that must be carefully managed to safeguard professional integrity and public trust. AI can reduce routine workloads and

elevate the role of accountants, but risks such as bias, over-reliance on automation, and diminished human judgment demand greater vigilance and professional skepticism.

Ethical governance is therefore not optional but essential. Prioritizing transparency, accountability, fairness, confidentiality, and sustainability ensures that AI serves as a complement, not a substitute for human expertise. Accountants must retain ultimate responsibility for decisions, supported by robust oversight, continuous training, and adherence to evolving ethical frameworks.

As AI technologies advance, the accounting profession must embrace them with caution, responsibility, and innovation. Done responsibly, AI can transform accounting into a more strategic, trustworthy, and future-ready profession, anchored in its core values of integrity and accountability.

## Conflicts of Interest

The author declares no conflicts of interest regarding the publication of this paper.

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